



Public Safety Partnership (PSP) Process Improvement Event

Felony Case Filings Process

EXPECTATIONS MEETING – 9/19/2018

Background

Douglas County Innovation League (DCIL)

- Introduced to me through my relationships at Douglas County
- Discussed with Holly Carrell and Scotty Martin how it might be utilized to partner on projects
- County Manager Doug DeBord support toward partnering
- Understanding the value of collaborative problem solving and process improvement

Fueled by the Douglas County Innovation League

Public Safety Partnership (PSP)



18th Judicial
District
District Attorney



Douglas County
Sheriff's Office



Castle Rock
Police Dept



Lone Tree
Police Dept



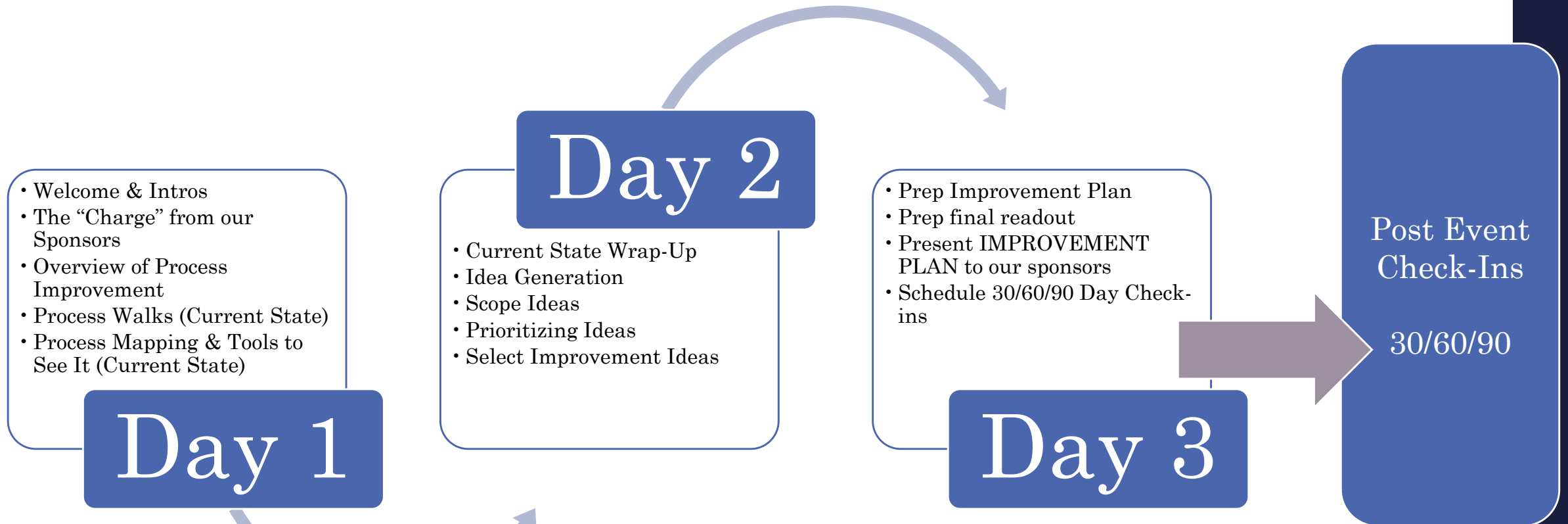
Parker
Police Dept

PSP Improvement Event – Objectives

Objectives for the Felony Case Filing Process

1. Create a **STANDARD PROCESS** while respecting individual agency goals & culture
2. **IMPROVE COMMUNICATION, TEAMWORK, & RELATIONSHIPS** between Law Enforcement agencies & D.A.
3. **REDUCE TIME TO FILE** without impacting QUALITY
4. Eliminate **INCONSISTENCIES**
5. Eliminate **REDUNDANCIES** – Input information one time is the goal
6. Create a **HOLISTIC, CROSS-AGENCY UNDERSTANDING** of the process
7. Measurably **IMPROVE FELONY PROSECUTIONS**

PSP Improvement Event - AGENDA



Location for all 3 Check-ins – P.M.C.

- Check-In #1 – 30-day – 11/15/2018
- Check-In #2 – 60-day – 12/12/2018
- Check-In #3 – 90-day – 1/10/2019

PSP Event - Outcomes



- Improved filing process for all four agencies that created a single format
- Reduced time and frustrations for everyone
- Improved teamwork and relationships
- Identified additional issues, dispelled misinformation
- Created an on-going working group to tackle additional issues (misdemeanor filings, warrant process, etc.)
- Eliminated common errors

DCIL – what makes it work?



- Commitment from Senior Management
- Properly identifying all stakeholders
- Having those who do the work problem solve the solutions
- Facilitating discussions and keeping team on task
- Focused effort on an identified problems
- Generate results, document, celebrate

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Questions?